

Who We Are:

The purpose of the Medical Case Management (MCM) Program is to provide medical and dental non-clinical case management and administrative staffing in support of Individual Medical Readiness (IMR) to the 54 states and territories. Skyline provides case management at both the State and National level. States can individually contract for services to supplement the National program.

Who We Serve:

The Program is designed to serve the Army National Guard members to become Fully Medically Ready (FMR).

What We Can Do For You:

We provide a wide range of non-clinical medical and dental case management and administrative support services, including:

- Periodic Health Assessment (PHA) support
- Soldier Readiness Processing (SRP) support
- Soldier Readiness Certification (SRC) support
- Non-clinical case management of Soldiers found to be in need of advanced medical screenings as determined by the State Review Decision Panel



- Coordinate Soldier's health care including consults for those initially using Military treatment facilities, VA, TRICARE network provider, and non-network providers
- Ensure Soldiers have alternative options available to receive medical or dental care if not eligible for military health benefits



- Coordinate care received by TRICARE and by the Military Medical Support Office (MMSO) to obtain prior authorization for treatment during the early TRICARE period
- Manage Soldiers' care from the receipt of the condition to when the Soldier is deployable, or provide documentation to the Health Services Specialist (HSS) for a Fitness for Duty evaluation where appropriate
- Manage Soldiers in the medical screening program in conjunction with the DSS
- Maintain Soldier medical records in accordance with Army Regulation (AR) 40-66
- Provide information to Soldiers about their privacy rights and how their information can be used (have Soldiers sign consents)

Where We Are Located:

We have both Medical Case Managers and Administrative Assistants located in each state and territory.

Personnel Under This Program:

- Maintain appropriate licensure and credentials; current Registered Nurse (RN) or Clinical Social Work Certification
- Perform initial interviews with Soldiers regarding the deployment-limiting condition within 48 hours of notification of a Soldier with a deployment limiting condition

For more information about the Medical Case Management Program, contact:

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